



HOSPITALITY MANAGEMENT CERTIFICATE PROGRAM

ABOUT THE PROGRAM

This program offers a comprehensive introduction to several departments within the hospitality industry, breaking down their roles and responsibilities, as well as their relationships with each other. The focus of this program is to help students develop an understanding of different managerial roles, including but not limited to: Rooms Division Management, Food & Beverage Management, Marketing & Sales, and Convention Management & Service.

COURSE REQUIREMENTS

- Minimum 65% of course total mark on combined attendance/participation, final exam, progress tests and course assignments
- Fulfilment of required Co-op hours and a minimum 70% mark of the Co-op Report

ADMISSION REQUIREMENTS

- 18 years of age
- Language proficiency: students are required to present proof of ONE of the following:
 - IELTS: Minimum score 5.5 each category and 6.0 overall
 - PTE: 50
 - CLB (Canadian Language Benchmark): Minimum level 6
 - TOEFL iBT: Minimum 70
- Quantum College Language Assessment Test: Minimum 60%



YOUR COURSES

Semester 1

- 103 - Hospitality Today: An Introduction
- 241 - Management of Food and Beverage Operations
- 250 - Supervision in the Hospitality Industry

Semester 2

- 261 - Hotel and Restaurant Accounting
- 333 - Managing Front Office Operations
- 338 - Managing Housekeeping Operations

390 of Instructional hours in 20 weeks; 390 of co-op hours in 20 weeks

