



Hospitality Management Diploma



Q U A N T U M C O L L E G E

Everything You Need
Create – Shape – Enhance Your Future



OVERVIEW

- AHLEI serves the world from its headquarters in Orlando, Florida, with additional offices in Lansing, Michigan; India; and China.
- Best in training and education for all segments of hospitality for more than 65 years
- One of the most recognized Hospitality Certificate/Diploma in the world
- Not just education, they also provide Hospitality Training/Consulting programs to Hotels/Resorts/Cruise liners, Airlines etc.
- They are the 'Leader' in Hospitality Training

True Meaning of Hospitality

Hospitality...

is just opening
your home the
same way you
open up your



hallyjposth.com



HOSPITALITY
IS
SIMPLY AN
OPPORTUNITY
TO SHOW
LOVE
AND
CARE

www.100daysofgrace.com

“**Hospitality:** Making your guests
feel like they're at home, *even if you
wish they were.*”



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Program Description

Develop and market hotel and resort facilities

Operation of Rooms Division (Front Office and Housekeeping, Facility Management)

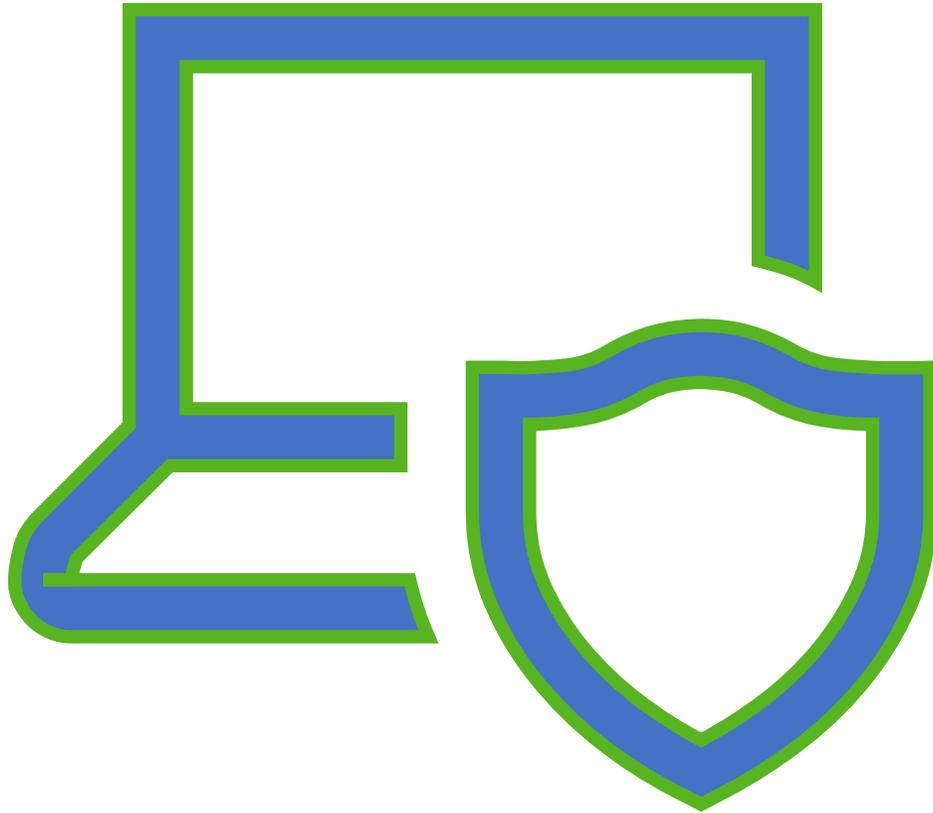
Managing Food & Beverage Operations

Marketing & Sales of the hospitality products

Convention Management & Services

Finance and Numbers

Managing People



Careers you can choose from

Rooms Division: Front Desk Agent, Reservation Agent, Night Auditor, Switch Board Operator, Bell Person, Concierge, Room Attendant, Laundry Attendant, House Person,

Food & Beverage: Room Service Attendant, Restaurant/Bar/Lounge Server/Bus person, Banquets' Server/Bus person

Sales & Marketing: Coordinator in Tourism Organizations, Sales/Marketing Coordinator, Catering/Banquets Coordinator.

Administration: Human Resources Coordinator, Bookkeeping staff.

Casinos

Cruise-Ships

Flight Attendants

Much more.....

- Hospitality Today: An Introduction
- Management of Food and Beverage Operations
- Supervision in the Hospitality
- Hospitality Facilities Management and Design
- Managing Front Office Operations
- Managing Housekeeping Operations

- Revenue Management: Maximizing Revenue in Hospitality Operations
- Managing Technology in Hospitality Industry
- Convention Management and Service
- Security and Loss Prevention Management
- Hospitality Sales and Marketing
- Managing Hospitality Human Resources

Courses you will be taking

REGISTER!

Please go to the link : ahlei.org home page with instruction to click the Login button and fill out your student information

This will allow you to register for Final Exams and course lessons

MAKE SURE YOU DO THIS RIGHT AFTER THE ORIENTATION!!

DOCUMENTS!

Please make sure you have signed and completed all documents required by the school.

Missing documents like Student Visa, English exams , etc.. Will delay your entry into the program

If you have any questions at anytime, please send an email to our ADMIN department
Email address: admission@quantumedu.ca

CANVAS

Canvas is our online instructional platform that contains all of your courses, quizzes, homework, mid terms, etc.

It is therefore an integral component of your program and will serve as the “home base” for each of your courses.

Please make sure you accept your canvas email invite from the college (the “sender” of the email will be no.reply@quantumedu.ca).

You will be prompted to create a login account once you ACCEPT the invitation.

Once you are logged into Canvas, you will be able to access your course module.

Method of Evaluations/Structure

 Progress tests after every chapter

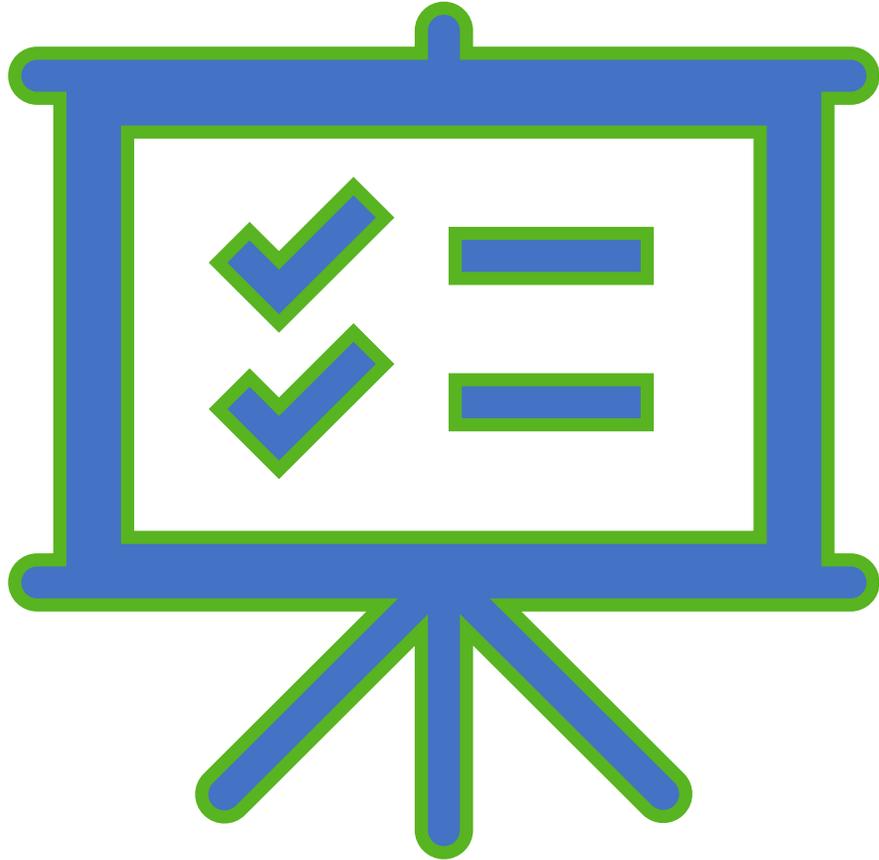
 Mid Term Test

 Class Participations, Case Studies and Exhibits

 Group Discussions, Special Guest Speakers

 Home-Work, Self Study

 Final exams after every Course Completion



Method of Assessment

Attendance/Participation:	10%
Case Studies:	15%
Quizzes/Tests:	15%
Midterm:	20%
Final:	40%

Minimum attendance: 75% of classes
Minimum course passing grade: 65%

Attendance policy is **strictly** enforced. Course will need to be repeated if minimum not met

MIDTERM/FINALS

MIDTERMS

When done online with the class, active video cameras are strictly enforced.

FINALS

This is IN PERSON exam.

Students will be assigned a designated schedule to arrive at the Quantum College Richmond Campus. Costs for final exams are part of your school tuition. However, if you fail or miss attending your final exams, a retake exam fee will be charged.

Career Planning and Development

- We will help you with choosing the right Direction and Path!
- How to promote your personal profile- LinkedIn, Indeed
- Resume/CV Building
- Confidence Building
- Public Speaking
- Interaction/Body Language

CO OP

CO OP is part of your academic program

Make sure you have the following :

Co Op Letter

Co Op Permit

Co Op Agreement

REMEMBER - 3,2,1

3 courses before you finish, you need to apply for your CO OP permit

2 courses before you finish, have your Company or apply to the company you like for CO OP

1 more course before you finish, submit your CO OP letter , CO OP agreement and Permit to the school

Co Op is paid work while being trained in the hospitality industry. The CO OP work component is covered by your tuition fees, no additional payment is required.

Your CO OP manager has partnered with hospitality companies to assist you with CO OP job application.

Your co op manager is Cecilia Dalmacio. You can reach her at Cecilia@quantumedu.ca

SCHOOL DIRECTORY

To ensure all your correspondence are properly addressed and on time, you can reach out to our College Admin Department through email

Please send ALL your concerns, inquiries, financial , pathway questions to :

admission@quantumedu.ca

Feel free to also cc your instructor for any email or follow up to ensure timely response.

This way the College ADMIN will be able to forward your email to the appropriate Director who can assist you.

You may also visit us at our admissions office at our Richmond campus for any inquiry.

ON-SITE FACILITIES

In addition to our classrooms, the following areas are dedicated for your use at our campus:

- 2 separate kitchen areas; amenities include microwave, refrigerator, sink, coffee machine, kettle
- library, providing hospitality-specific in addition to general interest reading materials
- study rooms
- meeting rooms
- computer area
- student lounge
- secure, key-accessed washroom facilities

Mental health support line

Quantum College promotes healthy mind and supports student mental health and well being.

At anytime you need help, the following are FREE to call :

- Anywhere in BC 1-800-SUICIDE: 1-800-784-2433
- Mental Health Support Line: 310-6789
- Vancouver Coastal Regional Distress Line: 604-872-3311
- Online Chat Service for Youth: www.YouthInBC.com (Noon to 1am)
- Online Chat Service for Adults: www.CrisisCentreChat.ca (Noon to 1am)

Crisis Center of BC at 604-872-3311 or 1-800-784-2433